

Turiq Johnson

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RELEVANT SKILLS

- Microsoft Office Suite
- Office 365
- Zoom
- Problem Solving
- Quality Assurance
- Software Testing
- HTML / CSS
- Leadership
- Automated Software Testing
- Project Coordination
- Customer Service
- Business Communication
- Self-Motivated
- Visual Studio Team

EXPERIENCE

Trader Joes, Kent, WA

Crew Member

June 2022 - Present

- Execute cashing checks and issuing withdrawals for customer
- Assist customers by providing information and resolving their complaints
- Operate register and provide accurate change on large grocery orders
- Re-stock shelves and critical thinking tactics to determine what goes up
- Engaging interaction with EVERY customer
- Collaborate and help with co-workers on large orders to be more efficient
- Monitor the store, using best judgment to help any customer or co-worker
- Maintain clean and orderly checkout areas, and complete other general cleaning duties
- Offer customers carry-out service at the completion of transactions
- Answer incoming phone calls

Carmax, Renton, WA

Reconditioning Associate

March 2020 - January 2022

- Inspected for cleanliness, damage and if CarMax standards and regulations are met and reported on findings to ensure all vehicles were brought up to regulation
- Collaborated with a team of 6 to clean and detail, and arrange 80+ cars in the lot to enhance presentation of vehicles and increase sales
- Monitored the flow of inventory every morning and completed the necessary paperwork to upper management to maintain inventory of each car in the back lot
- Followed all company protocols regarding safety and vehicle care when transporting vehicles to and from dealerships, resulting in a customer satisfaction rate of 93%

Taco Bell, Kent, WA

Cashier/Cook

March 2019 - March 2020

- Operated cash register and collected payments and provided accurate change
- Completed daily recovery tasks to keep areas clean and neat for maximum productivity
- Worked quickly to document orders, answer questions, and process payments, keeping the high-volume line moving and maintaining high customer satisfaction
- Counted drawers at the start and end of shifts to validate daily records and uphold accounting accuracy
- Maintained work area and kept cash drawer organized

EDUCATION

Year Up / Seattle Central College, Seattle, WA

September 2022 – September 2023

Year Up is an intensive, competitive technical training and career development program. The program includes college-level courses, professional training and a six-month internship.

- Completed coursework in Software Development and Testing, Project Management, and Business Communications, with specialized training in Quality Assurance, including manual software testing
- Varsity football
- Black and Brown Men's Summit Club

CERTIFICATIONS AND TRAINING

- Excel and Word Certified completed in 2016